
*For additional information or
to take advantage of the*

CRTC program,

please contact your:

Local President

Region President

Region UniServ Rep

Or call PSEA Headquarters at

1-800-944-PSEA (7732)

CONFIDENTIALITY WILL

BE MAINTAINED!



PSEA
400 North Third Street
P.O. Box 1724
Harrisburg, PA 17105-1724
1-800-944-PSEA (7732)
www.psea.org

**Membership
Disputes Can
Hurt Your
Local
Association**



**PSEA
Can
Help**

What is Conflict Resolution Through Collaboration (CRTC)?

CRTC...

- ◆ Maintains options for those members who have ethical and/or organizational disputes.
- ◆ Prevents “spill over” into work sites where employer discipline might result.
- ◆ Utilizes trained, impartial facilitators to assist in finding solutions.
- ◆ Is coordinated through PSEA’s Professional Rights and Responsibilities Commission (PR&R) and the Education Support Professional Review Committee.

CRTC IS...

- ◆ Voluntary
- ◆ Informal
- ◆ Confidential
- ◆ An individualized problem solving approach to resolve member-to-member disputes which eliminates the need to file formal ethics charges.
- ◆ An internal service provided for PSEA members.

CRTC IS NOT...

- ◆ Adversarial confrontations among members
- ◆ Part of the negotiation process (collective bargaining)
- ◆ Related to the Bureau of Mediation
- ◆ A mandated arbitration process (Grievances)
- ◆ An open public hearing (Courtroom Trial)

