

#### **New ID Cards**

You will be receiving a new member ID card for July 1, 2024. Be on the lookout for your new ID card to arrive in the mail and begin to use your new card.

- **Open Enrollment Dates: May 1-31**
- **Questions about Medical Benefits?** Call 844-946-6238

Performance Blue EPO Reference Code:

P0050222

Performance Blue PPO Reference Code:

P0040222

# **Important Contacts**

#### **ACSHIC Website**

acshic.com

#### **Highmark Connect**

844-946-6238

MyHighmark.com

#### **United Concordia Dental**

1-866-604-8512 ucci.com

#### **Davis Vision**

1-800-999-5431 davisvision.com





Because Life.™

## My Highmark

My Highmark has everything you need to manage your benefits and reach your health goals — all in one place. Get instant access to your digital medical ID card, tools and resources, claims updates and more. Download the My Highmark app or visit MyHighmark.com.

#### Connect

Your dedicated Connect team is made up of nurses, wellness coaches, social workers, and customer care advocates. They can help you understand your coverage, coordinate your care, and find the right tools to help you manage your health. Call 844-946-6238 to reach your Connect team.

#### Well360 Virtual Health

Well360 Virtual Health saves time and gets you care — wherever it's convenient for you. With virtual visits, you can see an in-network provider for healthrelated concerns that can be treated from home.

## **Virtual Physical Care**

#### **Powered by Sword**

Experience relief from joint and muscle pain on your schedule, wherever it's convenient for you. You'll work with a dedicated physical therapist to design an at-home exercise program to fit your busy schedule and needs. Sword will also provide you with motion tracking technology to help guide you through the exercises.

### **Wellness Coaching**

Looking to lose weight? Quit smoking? Be more active? A wellness coach can create a personalized plan for your schedule, right over the phone. Sessions are free and totally confidential.

#### Lark

Lark is a 24/7 texting-based app that puts you in touch with a digital coach. Lark can help with everything from tracking your diet and medications to addressing stress and sleep.

#### Blue365®

Discounts to help you stay healthy and active. From workout gear to personal wellness to healthy meal services, Blue365 gives you member-only deals at blue365deals.com.

### **Baby Blueprints®**

Our maternity education program for mom-to-be questions and over-the-phone support from a nurse health coach. Call **1-866-918-5267** to enroll.

#### Blues On Call<sup>™</sup>

Medical concerns during off hours? Just call **1-888-BLUE-428** to get guidance from a registered nurse any time.



Because Life.™



Health benefits or health benefit administration may be provided by or through Highmark Blue Cross Blue Shield, Highmark Choice Company, Highmark Health Insurance Company, Highmark Coverage Advantage, Highmark Benefits Group, First Priority Health or First Priority Life, all of which are independent licensees of the Blue Cross Blue Shield Association.

All references to "Highmark" in this communication are references to Highmark Inc., an independent licensee of the Blue Cross Blue Shield Association, and/or to one or more of its affiliated Blue companies.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Sword Health is an independent company that provides wellness services for your health plan. Sword Health, Inc. does not provide health care services. Sword Health Professionals provides its services through a group of independently owned professional practices consisting of Sword Health Care Providers, P.A., Sword Health Care Providers of NJ, P.C., and Sword Health Care Physical Therapy Providers of CA, P.C.

Lark is an independent company that manages digital health and wellness coaching programs on behalf of your health plan.

Blue365 is a registered mark of the Blue Cross Blue Shield Association.

Baby Blueprints is a registered mark of the Blue Cross Blue Shield Association.

Well360 Virtual Health is offered by your health plan and powered by Amwell. Amwell is an independent company that provides telemedicine services and does not provide Blue Cross and/or Blue Shield products or services. Amwell is solely responsible for their telemedicine services.