



IEP Toolbox

HANDLING CONFLICT

- Start with a statement of concern.
- Describe specific behavior.
- Describe what steps you have taken or considered.
- Present the part you will play in solving the problem.
- Express confidence that you can solve problem together.
- Plan for follow up contact to discuss progress on issue.

“Building Successful Partnerships, A Guide for Developing Parent and Family Involvement Programs”
National PTA